



December 20th, 2021

Dear Family Member,

[LTC Homes COVID-19 Status](#)

There are no active COVID-19 cases in any of our homes and all homes continue to follow the directive issued by the Ministry of Long-Term Care (MLTC) and guidance from Public Health.

[COVID Booster Shots](#)

Beginning December 20th, 2021, 3rd dose COVID-19 doses will be made available to anyone 18 years of age and older if at least 3 months have passed since their last dose. This booster dose is recommended to provide an extra layer of protection against COVID-19.

Booking for booster dose appointments can be done through Durham's COVID-19 vaccination portal <https://www.durhamvaccinebooking.ca/> or by phoning 1-888-444-5113, through Indigenous-led vaccination clinics, select pharmacies, or through your primary care physician. If you have any questions about where to obtain the vaccination or any other questions regarding vaccines, please go to www.durham.ca/vaccines.

[Testing upon Entry](#)

Registered essential caregivers and general visitors will be tested with a rapid antigen test upon entry into the home daily. The test takes approximately 15 minutes to process. Caregivers and visitors are asked to wait in the designated lobby area until the test results can be read.

[Vaccination Proof – QR Code – January 4 2022](#)

Starting on January 4th, 2021, all individuals will be required to use the QR code as proof of vaccination. The QR code can be used digitally or by printing a paper copy. Those without a phone or a computer may get their QR code at their local library, Service Ontario Centre, or call the Provincial Vaccine Contact Centre at 1-833-943-3900 to have their QR Code vaccine certificate mailed to them. Until that time, homes can continue accepting vaccination proof by QR code or using the receipt provided at the time of vaccination.

**The Regional
Municipality
of Durham**

Social Services
Department

Laura MacDermaid
Director
Long-Term Care &
Services for Seniors
Division

605 ROSSLAND RD. E.
PO BOX 623
WHITBY, ON L1N 6A3
CANADA

905-668-7711
1-800-372-1102

www.durham.ca

[Frequently Asked Questions](#)

With the new temporary enhanced measures that were released this week, we have received a number of questions from families throughout the week. We have put together a frequently asked question document to help answer some of your questions.

Please continue to be vigilant both when visiting in the home and at all other times, ensuring you wash your hands frequently, wear a mask and socially distance as much as possible.

If you have any questions about anything in this update, please do not hesitate to reach out to me, or to a member of the management team at the long-term care home.

On behalf of myself and staff in the Social Services, Long-Term Care Division, we'd like to wish everyone a safe and happy holiday season.

Thank you for your ongoing support.



Laura MacDermaid