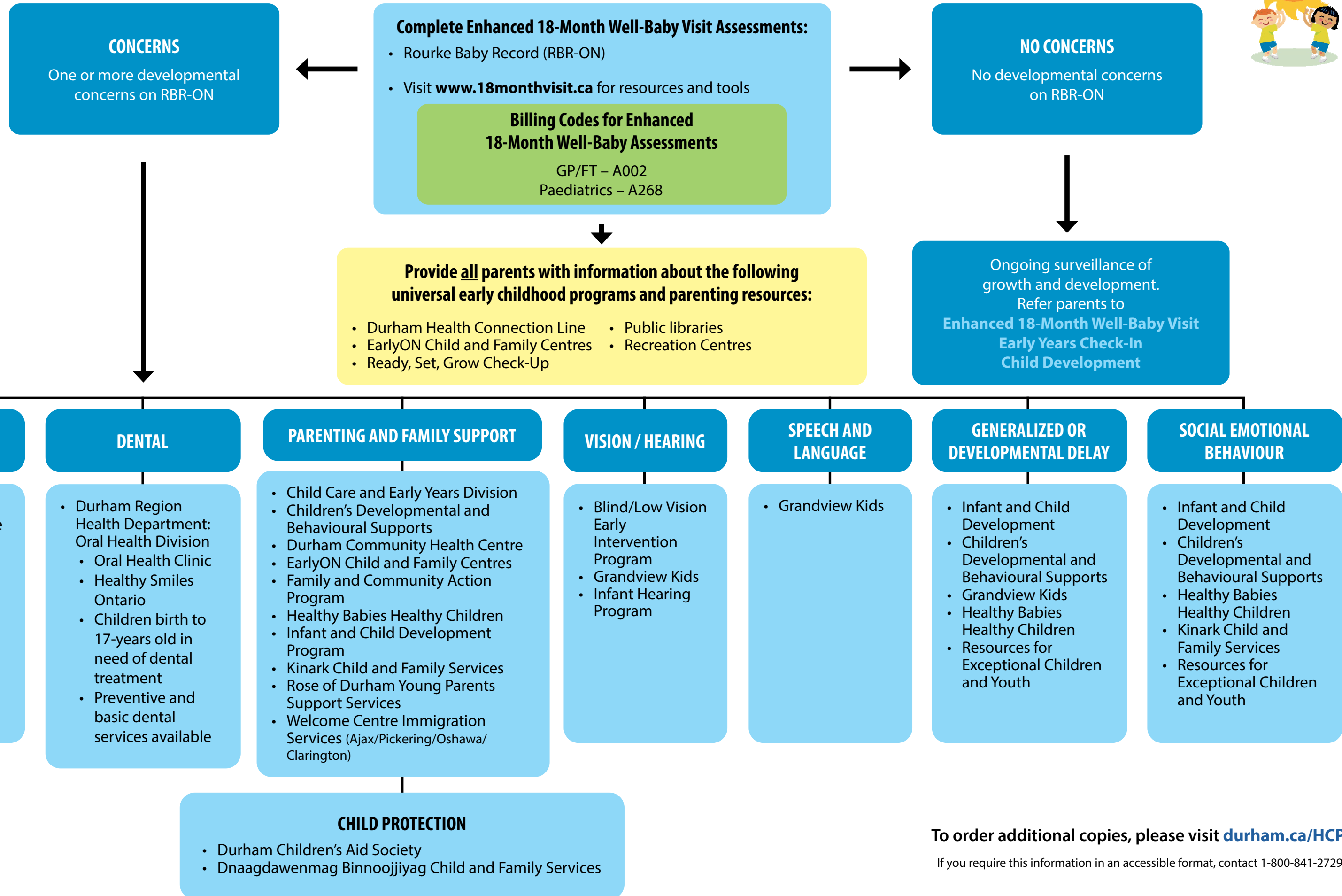


Durham Region Enhanced 18-Month Well-Baby Visit Pathway Community Resource Guide for Children birth to six-years



To order additional copies, please visit durham.ca/HCP

If you require this information in an accessible format, contact 1-800-841-2729.

Service Provider	Children / Clients Served	Service Description	Referral Process	Contact Information
Blind Low Vision Intervention Program	Children from birth to grade 1 entry	Designed to give children who are born blind or with low vision the best possible start in life. Family support, intervention services, and consultation services are available for children (0-6 years).	Parents or primary health care provider can call central intake. General referral forms can be downloaded from the website and faxed to intake.	Central Intake 1-888-703-5437 Fax 1-905-472-7553 Child Development Program
Child Care and Early Years Division	Families with children birth-12 years	Provides children and families with high quality childcare programs and related services recognizing both individual needs and the diversity of our community.	Parents can apply for childcare fee subsidy online or by calling the office.	311 (within regional limits) Durham Region Child Care
Children's Developmental and Behavioural Supports	Families/care providers with children 2-7 years with pending or diagnosed developmental disabilities, challenging behaviours and skill delays. Children 2-12 years with significant behavioural difficulties in licensed early years and childcare centres or licensed recreation programs.	Support is offered through behaviour consultation to build skills and reduce challenging behaviours and through group training and workshops. In home consultations support children 2-7 years with pending or diagnosed developmental disabilities, while community-based services support children 2-12 years with significant behavioural challenges in licensed early childhood settings.	Self-directed Available Monday-Friday from 7:00 am-6:00 pm.	1-800-387-0642 or 311 (within regional limits) ext. 2829 behaviourmanagement@durham.ca Children's Developmental & Behavioral Supports
Dnaagdawenmag Binnoojiiyag Child & Family Services	First Nations, Inuit and Métis children, youth and families	An Indigenous Child & Family Well-Being Agency providing protection and wraparound services to First Nations, Inuit and Métis children, youth and families living both on and off territory.	Community- and self-referrals are accepted by phone. After hours (evenings and weekends) support is provided by Durham Children's Aid Society.	(705) 295-7135 or 1-844-523-2237 www.binnoojiiyag.ca
Durham Children's Aid Society	Children and youth birth -17 years	Services provided include child protection, foster care, residential, adoption, and volunteer services.	If you have a concern about a child at risk, call 24 hours a day, 7 days a week.	905-433-1551 Durham Children's Aid Society
Durham Community Health Centre	Children, youth, and prenatal and postnatal individuals	All services and programs are free: medical, counselling, dietitian, parenting support, outreach services, Indigenous Health and Wellness programs, Black Health and Wellness clinic. Serving Ajax, Pickering, Whitby, and Oshawa.	Self-directed	1-877-227-3217 Durham Community Health Centre
Durham Health Connection Line (DHCL)	Children and families of all ages	Free, confidential telephone line. Speak to a public health nurse about parenting, infant and child development, breastfeeding support, nutrition, prenatal information, healthy eating and living, injury prevention, immunization, travel health, and smoking cessation.	Self-directed Available Monday-Friday from 9:00 am-5:00 pm.	905-668-2020 or 1-800-841-2729 311 (within regional limits)
Durham Region Community and Recreation Centres	Children and families of all ages	Community and Recreation Centres in Durham Region.	Self-directed	311 (within regional limits) ext.2608 Durham Region Community and Recreation Centres
Durham Region Health Department - Oral Health Division	Children and youth birth-17 years	Services include the administration of children's dental programs, oral health education and resources, preventive and basic dental treatment to eligible children and youth.	Parents can call to find out about programming, eligibility and schedule their child for a dental appointment. Dental Clinic Hours: Monday – Friday 8:00 am – 4:00 pm.	1-866-853-1326, ext. 4567 311 (within regional limits) DRHD Oral Health Division
EarlyON Child and Family Centres	Families with children birth-6 years	Free early learning voluntary programs for parent/caregivers and their children (0-6 years), offering parenting resources/training, pre / post-natal resources, information about other early years services in Durham Region. EarlyON also offers free drop in Ready Set Grow events for parents and caregivers to bring their children and ask questions about their child's development	Self-directed. Parents can go to the EarlyON website to see monthly programs and activities.	311 (within regional limits) EarlyON Child Family Services
Family and Community Action Program (FCAP)	Children birth-6 years and their families	Programs and services to promote the health and social development of children at risk and their families, improved parenting skills, prevention of child abuse, play groups, and young parent programs.	Self-directed. Parents can call to find out about programming.	905-438-0822 ext.532 fcap@ymcagta.org Family & Community Action Program
Grandview Kids	Eligibility for children birth to 21 years and their parents/caregivers	Provides medical services, physiotherapy, occupational therapy, speech language pathology, audiology, social work services, family support services, and recreation services to children and youth with physical, developmental and communication needs. Developmental Pediatric Assessments available with physician's referral. Preschool Outreach Program provides consultation services to staff in licenced childcare programs.	Referrals for medical services, require a doctor's signature. All other requests can be initiated by parents or agencies by phone.	905-728-1673 or 1-800-304-6180 Grandview Kids
Healthy Babies Healthy Children Program (HBHC)	Prenatal and families with children birth to school entry	A free voluntary home visiting program to support families (prenatal until transition to school).	Parents or primary health care providers can call Durham Health Connection Line (DHCL) or self-refer online.	1-800-841-2729 311 (within regional limits) HBHC Program
Infant and Child Development	Birth to school entry	Provides free family-centered early intervention home visiting program to support families who have concerns about their child's development.	Parents/legal guardian, community partners, and/or primary health care provides can call the referral line or self-refer online.	311 (within regional limits) ext. 3203 Fax 905-666-6232 Infant & Child Development
Infant Hearing Program (IHP)	Children from birth to grade 1 entry	Identify all infants with permanent hearing impairment; give parents the information they need to make timely, informed decisions; and provide the services necessary for family communication and language development. Babies under 2 years can be referred to our Audiologist for an assessment if a risk factor for permanent hearing loss has been identified. A history of ear infections or speech/language concerns are not sufficient for referral.	Referral by primary health care provider. Download the referral form from our website and fax.	1-888-703-5437 (option #4) Fax 1-905-472-7553 Infant Hearing Program
Kinark Child and Family Services	Children and youth up to 18 years	A community-based child and youth mental health organization that offers a full range of assessment and treatment services, including individual, family, and group counselling, provided by an interdisciplinary team of clinicians to children and youth with complex needs and their families.	Self-directed Available Monday-Thursday from 9:00 am-8:00 pm and Friday 9:00 am- 5:00 pm.	Durham Region Central Intake 1-888-454-6275 Kinark Child & Family Services
Public Libraries	Children and families of all ages	Free programs and services that promote healthy growth and development for individuals and families of all ages.	See local municipal library service.	311 (within regional limits) Libraries - Region of Durham
Resources for Exceptional Children and Youth (RFE CY)	Children birth to 18 years of age, extending to age 21 if there is an identified need and the youth is still enrolled in school.	The RFE CY Access Service is the first point of contact for general inquiries and individual-specific questions and referrals. Families can call directly with questions or requests for assistance. A brief service model may be provided to support service linkage or navigation if needed.	Contact can be made by phone or email through website from parent/guardian or health and social service provider with parental permission. Available Monday-Friday from 8:30 am-5:00 pm.	905-427-8862 or 1-800-968-0066 ext. 504 RFE CY Durham
Rose of Durham Young Parents Support Services	Young and/or vulnerable parents up to age 30 and their children.	Includes parenting programs, life skill development support, prenatal support, playgroups, and a school program.	Self-directed	905-432-3622 Oshawa, 905-428-1984 Ajax, or 1-877-282-8932 Rose of Durham Young Parent Support Services
Welcome Centre Immigrant Services	Families who are newcomers or immigrants	Provides free one-stop services under one roof: settlement, language, employment, and a variety of social supports designed to guide and support newcomers and immigrants through the maze of information and resources in Durham Region.	Self-directed	1-877-761-1155 Welcome Centre Immigrant Services