



Infection Prevention and Control (IPAC) Lapse Report

Initial Report

Premise/facility under investigation:

Joe's Hair & Esthetics

Address:

1212 Simcoe St N, Oshawa ON L1G 4W9

Type of premise/facility: Personal Service Settings

Types of Personal Service Setting Services: Aesthetic Services, Hairdressing/ Barbering, and Hair Removal

IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2026-07-06

Date IPAC lapse was linked to premise/facility: 2026-07-06

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse:

1. Observed personal service products not stored and dispensed in a manner to prevent from contamination
2. Observed disinfectant with heavy accumulation of debris
3. Observed single use wax cartridge not discarded following use
4. Observed barbering tools not being cleaned and disinfected after each use

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? No

Concise description of the corrective measures required:

- Operator to store and dispense products in a manner to prevent from contamination
- Operator to prepare disinfectants as per manufacturer's instructions

- Operator to discard all single-use items immediately after each use, and not reuse or share between clients
- Operator to properly clean and disinfect all reusable implements and equipment after each use

Date any order(s) or directive(s) were issued to the owner/operator:

July 6 2026

Final Report

Date of final report posting: 2026-07-10

Brief description of corrective measures taken: Inspection was conducted. Confirmed the requirements noted above were corrected.

Date all corrective measures were confirmed: 2026-07-09

Final Report Comments and Contact Information

Any additional comments: Operator education provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.