



Infection Prevention and Control (IPAC) Lapse Report

Initial Report

Premise/facility under investigation:

Sapa Nails Salon

Address:

20A-705 Kingston Rd. Pickering, ON L1V 6K3

Type of premise/facility: Personal Service Settings

Types of Personal Service Setting Services: Manicure / Pedicure / Non-Invasive Aesthetic

IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2026-05-05

Date IPAC lapse was linked to premise/facility: 2026-05-11

Date of initial report posting: 2026-05-25

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse:

1. Observed work surfaces and client contact surfaces to be in unsanitary condition and not cleaned between client contact or following use resulting in contamination.
2. Observed improperly cleaned and improperly disinfected foot files on site.
3. Observed rusted nail implements and cleaned tools stored in unsanitary manner.
4. Observed operator fail to use and maintain disinfectant in adequate manner and use the correct level of disinfectant for foot files.
5. Observed operator use tools which cannot be adequately cleaned and disinfected between clients on multiple clients.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? No

Concise description of the corrective measures required:

1. Operator to ensure all work and client contact surfaces are cleaned and disinfected immediately following use by a client or after they are contaminated in any way.
2. Operator to ensure that all items are stored in undamaged condition, sanitary manner and inside clean covered containers.
3. Operator to ensure items which cannot be cleaned and disinfected are discarded immediately after each use.
4. Operator to ensure proper cleaning and disinfection of all reusable implements and equipment after each use.
5. Operator to ensure adequate disinfectant (High Level) is used for semi-critical items (grater type foot file).

Date any order(s) or directive(s) were issued to the owner/operator:

2026-05-11

Final Report

Date of final report posting: 2026-05-25

Brief description of corrective measures taken: Inspection was conducted. Confirmed that requirements noted above were corrected.

Date all corrective measures were confirmed: 2026-05-12

Final Report Comments and Contact Information

Any additional comments: Operator education provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.